

## PROJECT EXPERTISE

# Support Services

### Featured Clients:



#### **National Oceanic and Atmospheric Administration**

TDEC supplies up to 18 different labor categories on a task order basis. TDEC personnel provide logistical and administrative support on-site at several western NOAA offices including the National Marine Fisheries Service, Northwest Fisheries Science Center and Alaska Fisheries Science Center.



#### **U.S. Citizenship and Immigration Services**

TDEC operated and managed US Citizenship and Immigration field offices in support of the prime contractor. TDEC exceeds the contract performance requirements established and consistently provides superior service, decreasing turnaround times.



**Westat**<sup>®</sup>

#### **Westat, Inc.**

TDEC provides support to Westat's monumental work on the Population Assessment of Tobacco and Health (PATH) Study. Specifically, TDEC is staffing full-time testers to apply rigorous testing standards to measure the effectiveness and validity of the questionnaires developed by Westat before they are used with study participants.

#### **Services:**

- Customer support
- Data entry
- Document management
- Mailroom services
- Administrative services
- Records management
- Quality control
- Surveys
- Program support

#### **Benefits:**

- Improved operational efficiencies
- Reduced operational costs
- Eliminates need for full-time hires
- Faster placement
- Scalable resources