

PROJECT EXPERTISE

Remittance Processing

Featured Clients:

American Traffic Solutions



During the course of this 9-year contract, TDEC processed traffic tickets issued from red-light cameras in the State of Delaware, providing mailroom services, data entry, balancing and deposit services as well as reporting and disposition. TDEC maintained or exceeded contract performance requirements including 24-hour turnaround time and 99.9% accuracy levels.



The Sovereign Order of Malta Federal Association

Since 2007, TDEC handles all aspects of the Federal Association's member payment processing, including mailroom services, data verification, remote deposit capture, imaging, daily reporting and disposal. To date, TDEC has processed more than 10,000 remittances on the Order's behalf allowing the Association to focus on its mission.

Services:

- Mail prep and scanning
Outsorts, certified mail, tracking
- Data collection
Payment, voucher from balancing
- Coding and indexing
- Remote deposit capture
- Quality management
- Data perfection
Balancing deposit with data files
- E-file production
Deposit, image, data, reporting
- Disposition
Storage, shredding

Resources:

- Multiple lockbox centers
- Fully redundant platforms
- \$1B in annual check volume processing
- Wholesale and retail options available
- Multiple platforms
- Security
- Additional data entry resources

Benefits:

- Improved operational efficiencies
- Rapid and secure revenue deposits
- Reduced operational costs
- Scalable resources