

## PROJECT EXPERTISE

# Personnel Security Support Services

### Featured Clients:



#### **Office of Personnel Management**

Office of Personnel Management (OPM) needed to handle eQIP internal clearances separately from those of other agencies. TDEC staff processes eQIP applications, answers questions and manages PIV cards for OPM personnel. Onsite services provide OPM with excellent customer service and faster processing.



#### **U.S. Citizenship and Immigration Services**

##### **National Benefits Center**

A prime contractor had a backlog in getting staff clearances for the National Benefits Center. TDEC was brought on as a subcontractor to support the clearance process, reducing the backlog and speed the time to clear needed onsite personnel.



#### **National Oceanic and Atmospheric Administration**

National Oceanic and Atmospheric Administration (NOAA) personnel needed readily available PIV card processing. TDEC served as the PIV Registrar onsite, providing accessible customer service.

### Services:

- e-QIP Processing, including data verification, applicant screening and follow-up
- Help Desk staffing
- PIV Card Management program administration

### Benefits:

- Reduced operational costs
- Scalable resources
- Improved turnaround time for applicant processing