TDEC
SECURE – PRECISE – TRUSTED

Operational Excellence for Data-Driven Organizations

Secure, accurate, and scalable services that deliver decision-ready results

TDEC helps commercial and nonprofit organizations execute data-intensive, accuracy-critical operational work with speed, consistency, and confidence. For nearly 70 years, organizations have trusted TDEC to handle high-volume processes where quality, security, and reliability directly impact outcomes.

As organizations face tighter timelines, fluctuating workloads, and increased data sensitivity, TDEC provides a low-risk, flexible operating model that scales with demand. We streamline complex processes, reduce backlogs, and accelerate delivery—without sacrificing control or data integrity.

Our services are designed to augment internal teams, support seasonal or surge volumes, and deliver clean, usable data that enables faster decisions and better results.

SERVICES

- ✔ **Quality control accuracy 99+%**
- ✔ **Adaptable and scalable services**
- ✔ **Fast turnaround times**
- ✔ **Locations nationwide**
- ✔ **SOC 2 Compliant**
- ✔ **NARA Compliant**
- ✔ **TruSight Validated**

CORE CAPABILITIES

TDEC delivers secure, high-accuracy operational services that help organizations manage data-intensive work at scale. Our capabilities combine disciplined execution, embedded quality control, and flexible capacity—enabling organizations to streamline operations, reduce backlogs, and turn raw inputs into reliable, decision-ready outputs.

Data Entry, Validation & Extraction
High-volume, high-accuracy data capture from paper, image, and digital sources.

Document & Forms Processing
Preparation, scanning, indexing, and metadata creation to support accessibility and downstream use.

Survey & Research Data Processing
Specialized handling of research and survey data, including custom workflows and validation.

Application & Transaction Processing
End-to-end processing support for time-sensitive and customer-facing operations.

Backlog & Surge Support
Rapid scaling to address seasonal peaks, special initiatives, or unexpected workload increases.

Quality Control & Performance Management
Embedded QA, reporting, and continuous improvement across all services.

Call Center & Other Support Services
Scalable support services that handle high-volume interactions and administrative tasks while maintaining quality and control.

The TDEC Advantage: Quality, Security, and Control

Quality is not a checkpoint at TDEC; it's embedded throughout every step of execution. Our Quality Control Plan is aligned with recognized standards, including American National Standards Institute (ANSI), Project Management Institute (PMI), and International Organization of Standardization (ISO), and is supported by layered verification and continuous monitoring.

- ✔ **99%+ accuracy rates across high-volume operations**
- ✔ **Fast, predictable turnaround times**
- ✔ **SOC 2–compliant environments and controls**
- ✔ **Zero data breaches in nearly 70 years of operation**

Our compliance-focused approach ensures clients receive consistent, secure outcomes, even as requirements evolve.

SELECTED COMMERCIAL & NONPROFIT EXPERIENCE

Accelerated Data Delivery
A national marketing firm receiving data from over 40,000 locations relied on TDEC to process fluctuating submission volumes. TDEC consistently delivered processed data in under 48 hours with 98.9% accuracy, enabling timely analysis and reporting.

Efficient, High-Volume Data Entry
TDEC supported a research organization requiring specialized survey handling. Over four months, TDEC processed 1.2 million records and more than 14.1 million keystrokes, maintaining accuracy and consistency at scale.

Faster Research Outcomes
A university-affiliated nonprofit research center needed to accelerate results from paper-based surveys. TDEC designed a streamlined scanning and data-entry workflow that significantly improved efficiency and shortened time-to-insight.

Peak-Volume Lending Support
A major financial institution required flexible operational support to manage both steady-state and seasonal surges in indirect lending. TDEC supplied trained processing teams that maintained accuracy, security, and predictable turnaround times, improving daily throughput and coverage for the bank's busiest periods.

Decision-Ready Results
A national nonprofit required accurate data entry for large-scale research tabulation. TDEC developed a tailored data model and entered over 3 million keystrokes with 99.9% accuracy, reducing costs and accelerating data-driven decision-making.

TDEC DELIVERS RESULTS

- ✔ **Integrated management and governance**
- ✔ **Project performance oversight**
- ✔ **Proven operating procedures**
- ✔ **Measurable service-level performance**
- ✔ **Continuous quality improvement**
- ✔ **Management and technical performance metrics**

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