TDEC
SECURE – PRECISE – TRUSTED

Trusted Operational Support for Federal Missions

Secure, compliant, and scalable services for accurate, audit-ready outcomes

TDEC partners with federal agencies to deliver secure, highly governed operational services that support mission continuity, regulatory compliance, and productivity. For nearly 70 years, TDEC has delivered disciplined execution for data-intensive, accuracy-critical work—earning trust where reliability, security, and quality are essential.

Today, agencies rely on TDEC not only for traditional processing support but for complex, compliance-driven operations that require strong controls, cybersecurity rigor, and consistent performance. Our services help agencies maintain momentum amid workforce constraints, budget pressures, and increasing oversight—without increasing operational risk.

SERVICES

- ✔ **Quality control accuracy 99+%**
- ✔ **Adaptable and scalable services**
- ✔ **Fast turnaround times**
- ✔ **Locations nationwide**
- ✔ **SBA Certified HUBZone**
- ✔ **SOC 2 Compliant**
- ✔ **NARA Compliant**
- ✔ **TruSight Validated**

CORE CAPABILITIES

Our services are designed to supplement and strengthen agency operations, whether filling persistent capability gaps, supporting deadline-driven initiatives, or enabling modernization efforts that demand trusted execution. With deep institutional knowledge and modern operational discipline, TDEC delivers work federal agencies can depend on—accurate, secure, and on time.

Decision-Ready Data Processing (Inbound Applications, Claims, Mail)
End-to-end support for application-based workflows, including secure intake, document imaging, data capture, validation, and quality control. Designed to ensure accuracy, traceability, and timely progression to analysts and program decision-making.

Citizen Services (Call Center & Program Support)
Inbound communication and case support services delivered under disciplined operating procedures to support program responsiveness and data accuracy. Includes phone, email, voicemail, CRM updates, and case documentation aligned to agency requirements

Mailroom Operations
Delivering secure, efficient mail management, document security, and administrative services—supporting high-volume federal environments with scalable staffing, precise handling, and cost-effective processes.

Personnel Security & Background Support
Administrative and processing support for personnel security workflows, including submission screening, data management, and background adjudication activities, delivered in controlled, secure environments.

Program & Administrative Support Services
Flexible operational support across program management, surveys, reporting, and administrative functions. Long-term support of agency staff, surges, and continuity of operations.

Service and Security You Can Rely On

Federal agencies choose TDEC for their evolving needs

Accelerated Data Delivery TDEC delivers high-volume work with consistent precision, supported by layered quality-control and verification. Useable data is ready for decisions or further action.

Security-driven execution Our environments, processes, and workforce practices are built to support sensitive data, regulatory requirements, and evolving cybersecurity expectations.

Low-risk workforce scalability Agencies gain immediate operational capacity without the delays, overhead, or long-term risk associated with hiring or technology-heavy implementations.

Built for today's government TDEC's model is purpose-built for constrained budgets, hiring limitations, and increasing oversight, helping agencies maintain performance with confidence.

CONTRACT VEHICLES AND GOVERNMENT CODES

For a full listing of current contract vehicles, please visit **www.TDEC.com**

GSA Multiple Award Schedule (MAS): Contract No. GS-03F-021DA

GSA OASIS+ MAC Program HUBZone SB IDIQ: Contract No. 47QRCA24DH095

GSA OASIS+ MAC Program SB IDIQ: Contract No. 47QRCA25DS811

SeaPort-NxG Contract: Contract No. N0017821D9031

UEI: ZZ78Z1AKG4H1
DUNS: 089950471
CAGE/NCAGE Code: 3BXV4
SAM Registered

Primary NAICS Codes

518210: Data Processing, Hosting and Related Services

541611: General Management Consulting Services

541990: All Other Professional, Scientific, and Technical Services

561410: Document Preparation Services

561611: Background Investigation Services

FEDERAL USE CASES

✔ **High-volume, compliance-driven programs**

✔ **Accuracy-critical data processing and validation**

✔ **Surge support and backlog reduction**

✔ **Workforce supplementation**

✔ **Secure handling of sensitive or regulated information**

CUSTOMERS SERVED

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